



“BEST QUESTIONS TO ASK YOUR CONTRACTOR”

With Answers From Rock Solid
Construction

General Contractor Questions

Q Are you licensed and Insured?

A Yes, we are fully licensed, bonded, and insured general contractors in North and South Carolina. Our coverage includes general liability, commercial auto, and workers' compensation.

Q How long have you been in business?

A We have proudly served homeowners since May 2010, with our team bringing decades of combined experience to every project.

Project-Specific Questions

Q

What permits will be required, and will you handle obtaining them?

A

Permit requirements vary by location. In South Carolina, window and patio door installations require permits, as do most projects along the coast. Rock Solid Construction handles the permitting process; however, additional approvals may be needed if your property is part of an HOA.

Q

What warranties or guarantees do you offer?

A

We stand behind our workmanship with a one-year labor warranty on all installations, ensuring top-tier quality and craftsmanship. Additionally, many of our windows, doors, and siding products come with a limited lifetime transferable warranty.

Budget & Payment Questions

Q Can you provide a detailed, written estimate?

A Yes, we provide a comprehensive written estimate, typically within 24 to 48 hours.

Q What is the payment schedule?

A Our standard payment structure is 50% upfront and 50% upon project completion.

Q How do you handle unforeseen expenses or changes in scope?

A We use a change order process to document any modifications to the project. Customers must review and sign off on any changes before work continues.

Communication & Work Process

Questions

Q

How will you protect my home during the remodel?

A

We take extensive precautions to protect your property during all projects. For interior work, we use drop cloths and moving blankets to safeguard your space. In lead-related projects, we apply plastic sheeting for both interior and exterior containment. For exterior projects, we utilize tarps to keep the work area clean, organized, and free from damage.

Q

Who will be my main point of contact?

A

Each project is assigned an operations or project manager as your primary point of contact, ensuring seamless communication and oversight.

Conclusion

At Rock Solid Construction, we deliver quality craftsmanship, transparent communication, and reliable service. With decades of experience from our team, we handle every detail—from permits to project completion—ensuring a seamless process. Backed by industry-leading warranties, our licensed and insured team is ready to bring your vision to life. Contact us today to get started!

Contact Us!



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